

FAQ's

1. Can I get a payment extension?

The Parking Violation Bureau does not grant payment extensions. A payment must be received within 21 days of the date the ticket was issued, or 14 days from the date of the first overdue notice. Otherwise, late fees will be added, which often double the ticket fine. Additional collections fees will be added if the ticket remains unpaid after the initial late penalty is assessed.

2. Do you accept Credit Cards?

Yes. Visa or MasterCard credit card payments are accepted in our Downtown, Van Nuys and West Los Angeles Parking Violations Bureau Public Service Centers. Credit card payments can also be made online or via telephone by calling our Customer Service Hotline. [Click Here](#) for more information about credit card payments, as well as a list of hotline numbers and the addresses of our Public Service Centers.

[Click Here](#) to make a credit card payment online.

3. I have an overdue citation. Will my car get booted or towed away?

Your vehicle will only become eligible to be booted or towed if the vehicle has five or more delinquent tickets. If your vehicle is in danger of being booted or towed, you should pay your tickets immediately. Click on the following link for a description of different payment options: [Payment](#)

If you have fewer than five delinquent tickets, your vehicle will not be booted or towed. However, a hold will be placed on your annual Vehicle Registration until the tickets are paid.

4. I paid for my ticket at the DMV. Why did I get another late notice?

There is a significant delay (often 30-60 days) between the time a payment is made at the DMV and the time that the Parking Violations Bureau is notified of the payment. If you paid at the DMV, you can ignore the late notices, or bring your itemized DMV receipt to one of our Public Service Centers. [Click Here](#) for Center addresses.

5. I paid my ticket at the City's Parking Violations Bureau, but when I went to renew my vehicle's registration I was told that my ticket was still unpaid. If I paid my ticket in your office why isn't the DMV aware of my payment? What can I do to clear my citation at the DMV?

It takes approximately 30 days from the date you paid your ticket at the City before the Department of Motor Vehicles records will show the payment you made. If you need to obtain your vehicle registration right away you can go to the City's Parking Citation Section and request an abstract. When you present your abstract along with your vehicle registration fee you may deduct the dollar amount of the ticket from your registration fee. Abstracts will only be given when the Parking Violations Bureau is able to confirm your payment.

6. I received a notice of delinquent parking but I have not visited the City of Los Angeles. How do I clear the ticket?

If you received a delinquent parking notice and your vehicle was not in the City of Los Angeles on the day the ticket was issued, you must submit and return a copy of your current vehicle registration, notice of delinquent parking and a brief explanation to the Parking Violations Bureau. The Parking Violations Bureau will review your vehicle registration along with the vehicle description information on the ticket and will render a decision as to whether or not you are responsible for paying the parking ticket. You will receive written communication from the Parking Violations Bureau that will provide you with the status of the parking ticket.

7. I received a ticket for violation of California Vehicle Code Section 5200 or 5204. What can I do?

If you have proof that you corrected your violation from a California law enforcement officer or agency, your fine may be reduced to \$10. To qualify for the fine reduction, a certificate of correction must be completed by the agency or officer and returned in person or by mail with your payment. You may also download a proof of correction form from our website. If you were ticketed for a parking violation and a violation of California Vehicle Code Section 5200 or 5204 you must respond to both violations before your ticket can be cleared. [Click Here](#) to download Proof of Correction Form.

8. I paid my ticket late and was told that the penalty could not be waived. Can I appeal?

No. You cannot appeal the late fee, tickets must be paid within the time prescribed in the California Vehicle Code which is 21 days from the date the ticket was issued or 14 days from the date of the delinquent parking notice. If you moved and did not receive your delinquent parking notice and you failed to submit a change of address with the Department of Motor Vehicles (DMV) within 10 days from the date you moved, you will still be held responsible for any additional late charges.

9. I was told that it was too late to contest my ticket. Who can I make an appeal to?

Tickets must be contested within 21 days of the date the ticket is issued, or 14 days of the date of the first overdue notice. Once that period of time has expired, you lose your statutory right to contest that ticket. There is no appeal. There are several exceptions to this rule. If you are contesting your ticket on the grounds that the vehicle was stolen, the vehicle no longer belonged to you at the time the ticket was issued, or the sole registered owner of the vehicle is now deceased, you have an unlimited period of time to request an Administrative Review. [Click Here](#) more information on how to contest a ticket.

10. My car is booted, how can I get the boot off?

Vehicles are booted because they have five or more unpaid, overdue parking tickets. You must pay all fines and late fines, as well as a \$125.00 boot fee, in order to have the boot removed. You must also provide proof that the vehicle has current registration. [Click Here](#) for detailed information about retrieving a booted vehicle.

11. Can I be arrested if I don't pay for my ticket?

No. Parking tickets are not criminal violations in California. This means that you will not be arrested for failure to pay parking tickets. However, there are substantial penalties for unpaid parking tickets. Late fees can more than double the original ticket amount. You will be unable to register your vehicle until the overdue tickets are paid. You also run the risk of having your vehicle booted or towed if you accumulate five or more overdue tickets. In addition, your income tax refund could be withheld to pay parking ticket fines.

12. Can I do community service instead of paying the fine?

No. Community service is something granted by courts as an option to paying fines for criminal offenses. Since parking tickets have been decriminalized, there is no longer any alternative to payment of the fine.

13. I can't afford to pay this ticket. Can I have it cancelled?

No. Parking tickets cannot be cancelled due to an inability to pay. Additional penalties will be imposed if your ticket is not paid within the prescribed time and a hold may be placed on the registration of your vehicle. Additional collections fees will be added if the ticket remains unpaid after the initial late penalty is assessed.

14. I sold this car. Why am I getting tickets in the mail?

If you were the registered owner at the time the ticket was issued, than you are responsible for the ticket. When you sell a vehicle, you are responsible for notifying the DMV that the vehicle is no longer in your possession, and for providing the DMV with the name and address of the new owner. If you continue to receive parking tickets for this vehicle, it is probably because the DMV still has your name on record as the legal owner. You must go to the DMV and fill out a Release of Liability. Once you have done so, you must also fill out a Declaration of Non-Ownership form, submit the documentation as listed on the form, and send it to the Parking Violations Bureau at the following address:

Parking Violations Bureau
P.O. Box 30247
Los Angeles, CA 90030

[Click Here](#) to download a copy of the Declaration on Non-Ownership Form.